

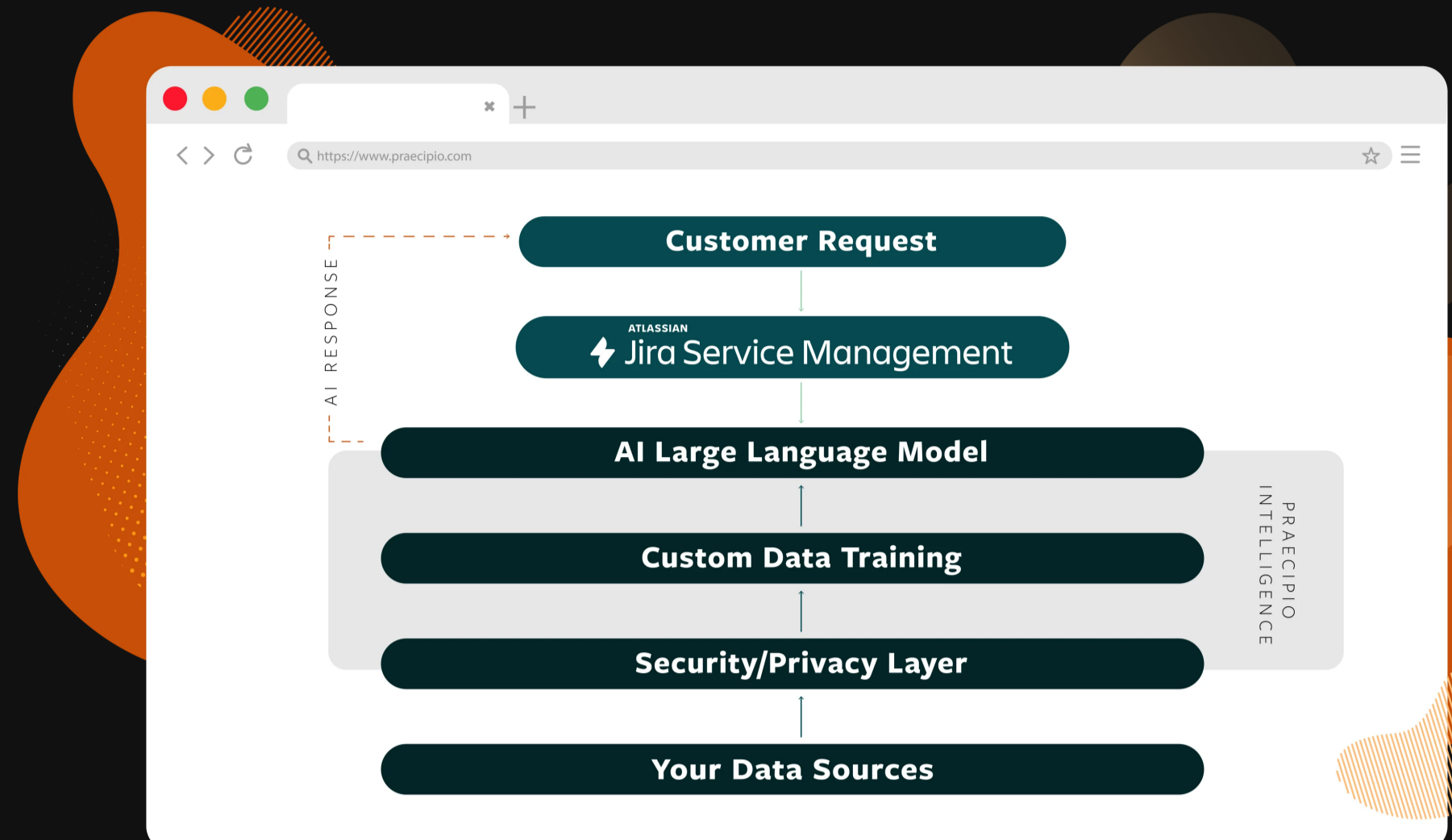
Praecipio Intelligence for Jira Service Management

Create true value from Artificial Intelligence technology with Praecipio Intelligence, a new AI-based solution that uses your internal business data to securely train on and autonomously answer support tickets in Jira Service Management (JSM).

- Deploy to support your ITSM and other service teams with AI-generated, instant answers to customers, slashing SLA times to null.
- Leverage your company data and your JSM customer portal for easy use.
- Free your agents from mundane research and level one support issues. Prioritize human intelligence for level two and three support.
- Deploy a secure solution that lives within your organization's four walls. Choose where your data goes for processing with options for self-hosting a fully private business LLM.

Try The Demo →

Learn More →



It's Not Just ChatGPT

AI tools are only as good as the data they've been trained on. Use the Praecipio Intelligence Engine (PIE) to give your business AI data to speak in the context of your business. Watch as Praecipio Intelligence resolves JSM support tickets with the charm of a human agent, and the speed of a computer.

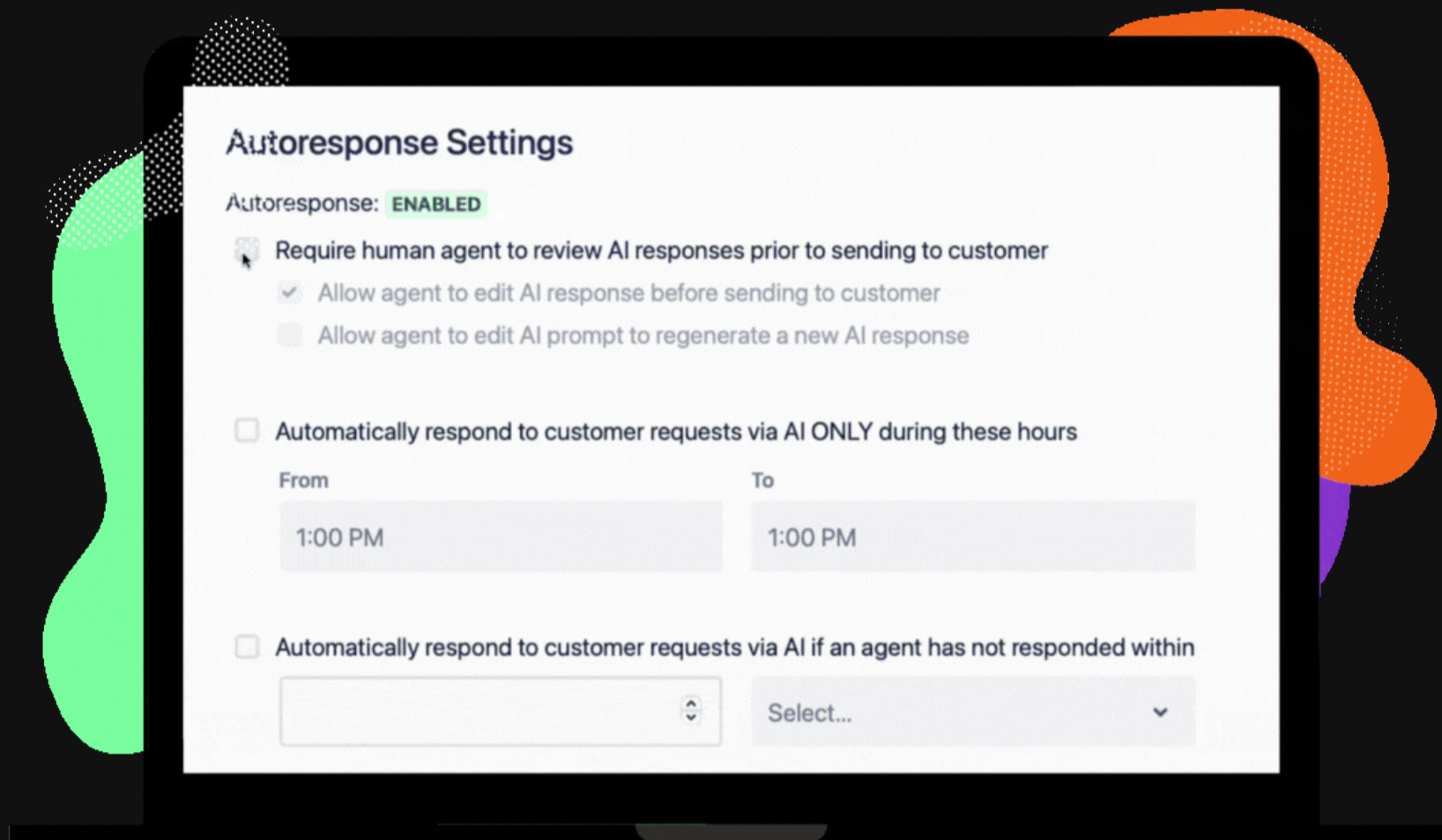
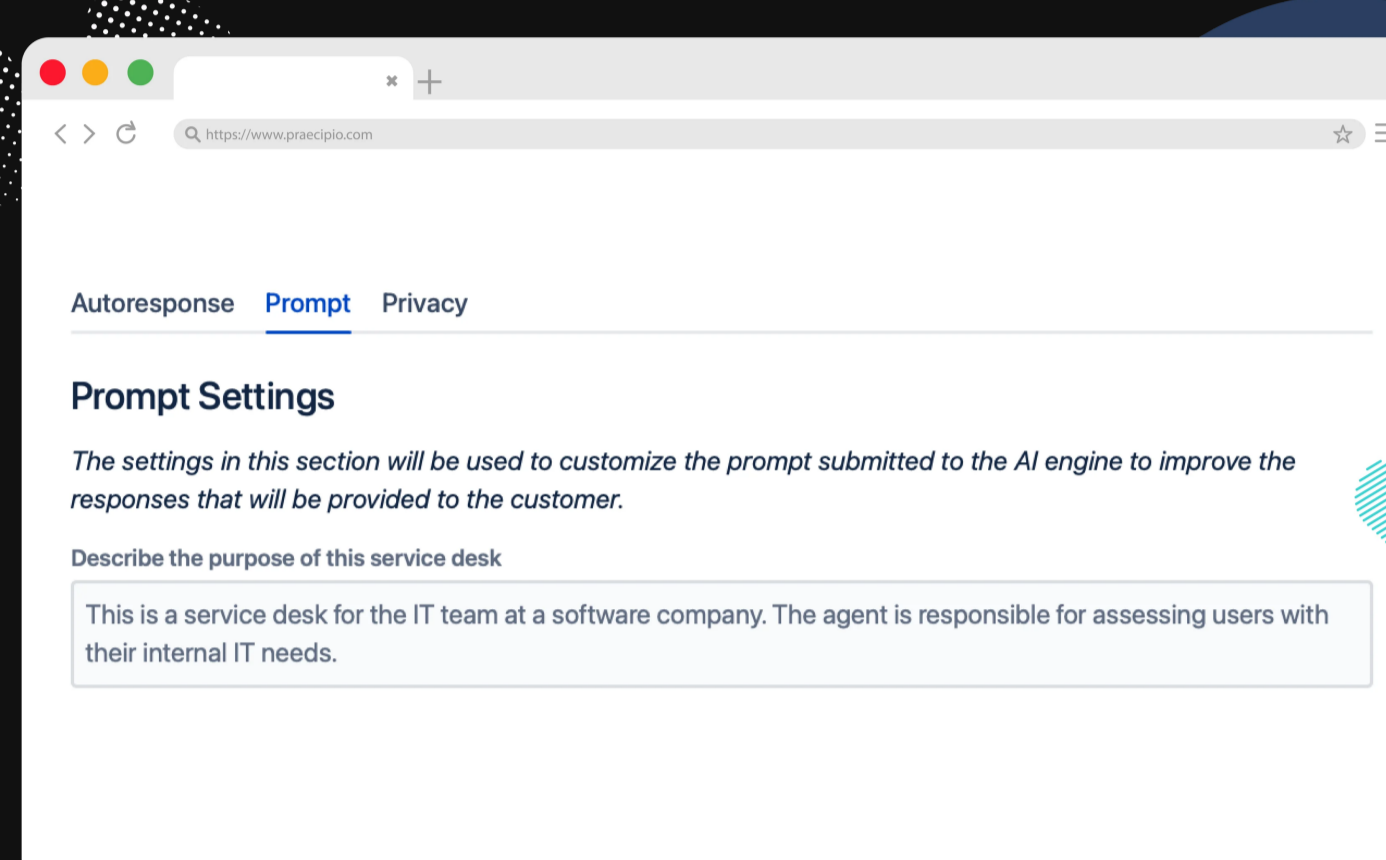
- Deploy with a choice of LLM including GPT-4 (OpenAI), LLaMa (Meta), and more.
- Train with business data from a variety of sources including Atlassian, Sharepoint, Google Drive, Dropbox, and a variety of file-types.

Chatbot? Of Course Not.

The hype that came with the AI revolution isn't lost on us, but Praecipio Intelligence isn't just a better chatbot. This business AI deployment understands its role and provides answers in the context of your business. Enjoy human interaction with computer processing speed; no need for a canned-response database.

Responses are not pre-fabricated, they're generated using Generative AI.

Articulate in plain language how you'd like the autoresponder to behave: short sentences? One-liners? Verbose? You decide what's best for your customers.

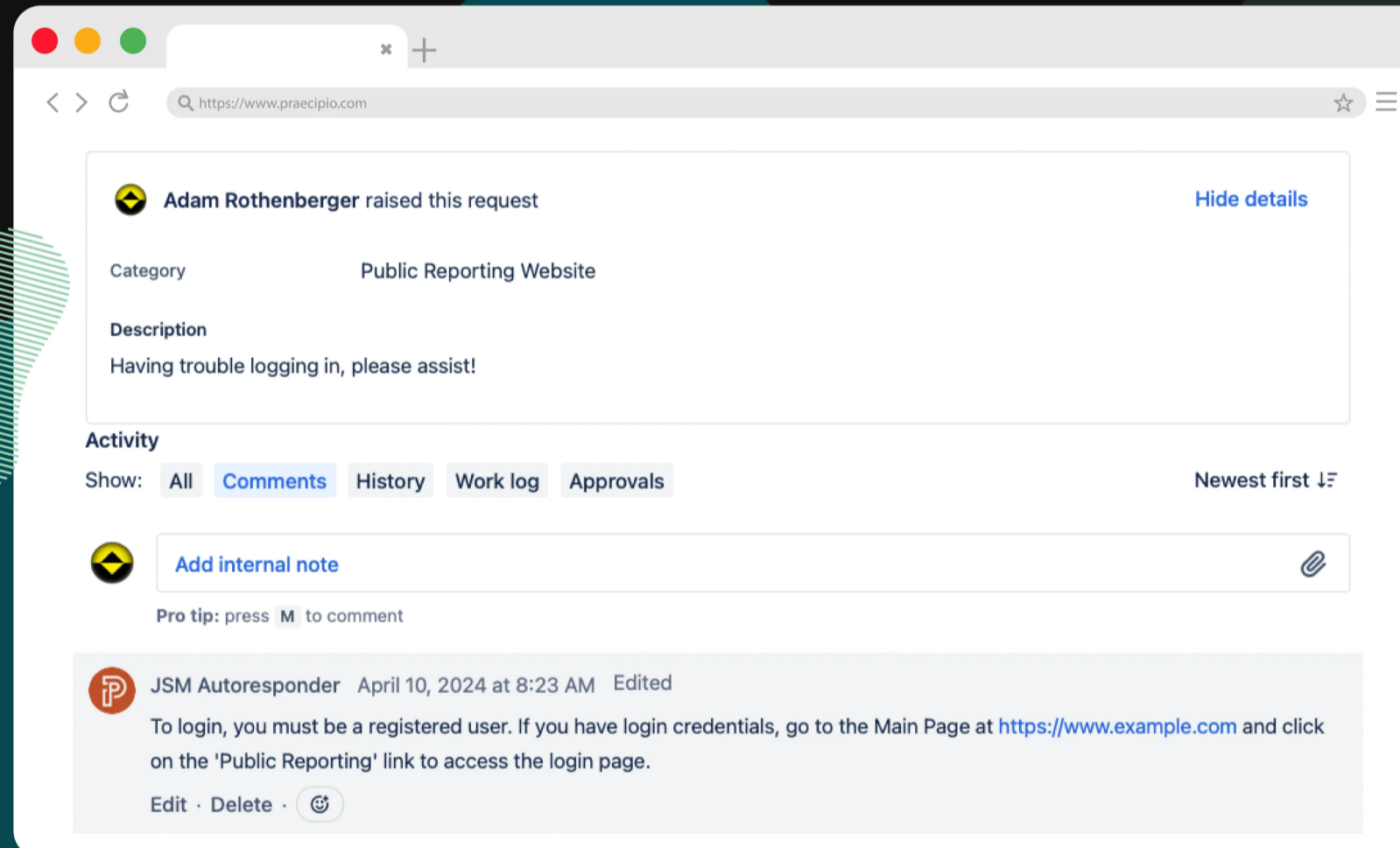


Retain Total Control of Responses

Autonomously respond to support tickets without agent intervention, or provide human agents with information they need to respond themselves. With Praecipio Intelligence, you've got total control over the answer that's provided to customers.

Customer-Friendly

Make resolutions easy for customers, internal or external, by answering requests directly via your JSM Portal. Take in support requests as normal and Praecipio Intelligence will answer using natural language in the context of your business, the question asked, and the conversation so far.



Try Our Interactive Demo

Try Praecipio Intelligence for JSM yourself from a customer's perspective. This is a typical JSM support portal, augmented with Praecipio Intelligence for JSM, and trained with a custom data set.

- You can inspect the training data here. This version of Praecipio Intelligence knows all about PIE! (the dessert, and our AI engine). Imagine if it were trained to answer questions about your business instead.
- The data it's trained on contains several different formats including PDFs, Excel sheets, and text documents. All of these items contain information about pie.
- Complete the form to start the demo, ask a question about pie, and submit your request. After a few moments, refresh your browser to see the result that's been generated.

First Name

Last Name

Work Email*

Company name*

By submitting this form, you are agreeing to receive additional communications from Praecipio. You can opt out at any time. Please review our [Privacy Policy](#) for additional information about how Praecipio protects your privacy.

Try The Demo

ENTERPRISE AI

Enhance Your Service Desk with Praecipio Intelligence

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WE ARE ON A MISSION TO

Build Connected Enterprises, One Organization at a Time.

At Praecipio, we don't just deploy tools; we integrate them seamlessly, aligning your strategic vision and the teams executing it. We understand that tech's true value lies in how it's used—empowering, not complicating. We leverage our VISTA approach to dive into the heart of your business, aligning strategies, processes, and people. We're the hands-on experts who get the right shit done, redefining how you work, not just the tools you use.

Solutions

- Atlassian Solutions
- Enterprise Visibility
- Modern Service Management
- Enterprise Agility
- Artificial Intelligence

Resources

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- Case Studies
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- Whitepapers
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- Careers
- Partners
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